

WEBCALL APPLICATION STEPS ON HOW TO USE

What is WEB CALL

Clients on enterprise's website can use WEB CALL to dial phone call to customer service dept. or Sales dept. online for instant voice communication and clients no need to install any softphone.

WEB CALL introduction

WEB CALL service allow clients call to any extension inside of enterprise by clicking a hyperlink on web page, and clients are all free in using this WEB CALL system. WEB CALL system integrates VoIP technology and web page design language for providing a cost free and convenient online communication platform to clients.

SYSTEM REQUIREMENTS:

Before user start to use WEB CALL system, please remind them of these necessary requirements below:

OS: Windows XP or Windows Vista

CPU: at least 500 MHz

RAM: 256 MB

Web Brower: Microsoft Internet Explorer 6

Sound Card, Headphone, Microphone (speaker) / or Head-Set

Internet: Cable or ADSL Internet Connection

FIRST TIME TO USE WEBCALL SERVICE

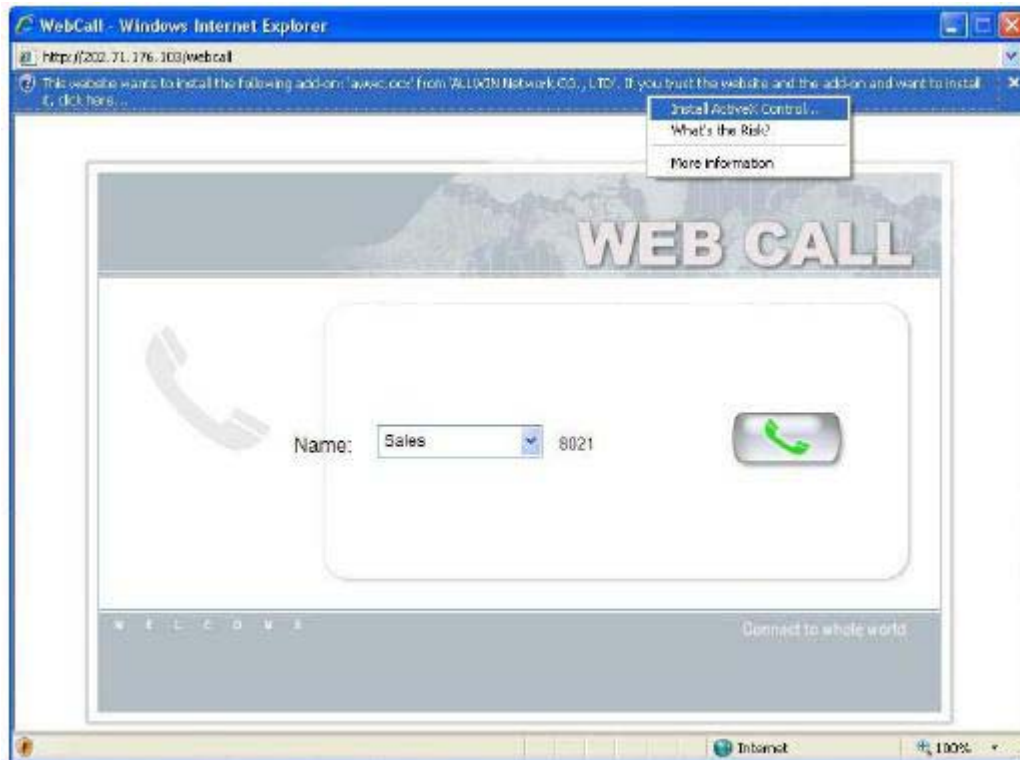
STEP1

Using your Microsoft Internet Explorer visit our website, <http://www.go2canada.com>
Simply click the RED PHONE and you will be re-directed to another page, the webcall page.



STEP2

If this is the first time you use our webcall service, you will be asked to install ActiveX control. Simply click the Install ActiveX Control similar to the photo below.



STEP3

You will be asked to install the awwc.ocx, simply click install. This installation is just one time and the next time you use the webcall service you will no longer be prompted or asked to install this again from your computer.



STEP4

After you successfully install the software you can now select which department you want to call then click the green handset icon.



Note:

If your computer has a windows firewall and a pop-up appears similar to this, just click unblock to proceed with the call.

